



PREP AND AFTERCARE

Pre-Visit

You'll receive a text reminder 48 hours before each visit with an option to confirm or reschedule your visit.

Have a question? You can reach us anytime at info@thedollhausbeautyco.com and we will respond within 24 hours.

After

We have an aftercare card to give you! Just ask your waxer or the front desk for one you can take home.

Our aftercare card gives you "do's and do not's" as well as step by step instructions on how to best care for your skin. We're committed to helping you maintain your smooth results!

Prep

The day of your appointment we recommend the following steps to help you have the most comfortable experience possible:

- If time allows, take a warm shower or bath before leaving for your appointment.
- Apply lightweight lotion to the area to be waxed.
- Wear soft cotton or microfiber undies and comfy bottoms and shoes that are easy to slip on and off. No need to be fashionable!
- If it's okay with your healthcare provider you can take 2 Tylonel which will help with pain management.
- Drink water.
- Change your bedsheets and towels to fresh ones.





IMPORTANT TO NOTE

Before your appointment, please take a moment to review the following information to ensure a safe and enjoyable wax experience:



If you are using retinol, retinoids, Retin-A, Differin, Adapalene, Tretinoin or other topical prescription skincare on the area to be waxed, you must discontinue use at least 7 days prior your appointment and for at least 7 days after.



Clients prescribed Accutane, blood thinners or blood pressure medication must discontinue use for 6-12 months in order to be waxed anywhere on the body.



A minimum of 2 weeks of hair growth is required in the area to be waxed. 3-4+ weeks of growth is preferred. 8+ weeks is even better!



If you are on your period and you have a bikini area service scheduled, you can absolutely still get waxed, as long as you wear a tampon or menstrual cup to stop the flow from the inside during the 15 minute service. Keep in mind, our last minute cancellation policy does apply if you start your period within 24 hours of your appointment and do not want to insert a feminine product, so please schedule your service with this in mind.

SHOP POLICIES

- Need to make a change to your appointment? No problem! Just be sure to give us a heads up about any changes (including cancellations and reschedules), at least 24 hours in advance to avoid any fees.
- We don't want you to miss out on a minute of your self-care time, so we recommend arriving 5 minutes early to check in with us. We can still see you if you arrive up to 5 minutes late, but your appointment will still end at its originally scheduled finish time.
- Running later than 5 minutes?
 Depending on our schedule for the rest of the day we may be able to accommodate a late arrival or same day move down for a nominal fee.
 Give us a call at 714-787-9974 so we can take a look at available options.
- To keep things running smoothly around here, debit/credit cards are the **only** forms of payment we accept. Please make sure your card on file has enough available funds to cover your service.
- Lastly, if you booked a brow or bikini service, be sure you have the correct service booked according to your last wax, not your last shave. This will ensure our waxers have enough time to remove all unwanted hair and your service is as comfortable and thorough as possible.





PRODUCTS

We have a collection of the best skincare available on the market today for freshly waxed skin. If you have sensitive skin or are prone to ingrowns, ask your waxer about what you can pick up that can improve your results.

EXFOLIATE
You'll find 4 budget-friendly options for
exfoliating on our shelf: exfoliating mitts, dry
brushes, and our fave: Gelmersea's Enzyme
Peeling Gel.

A collection of affordable skincare products curated fo best results

- PREVENT
 We carry the ultimate ingrown preventer: Just
 The Strip's Smooth Operator; a convienient
 roll-on serum designed to protect your new
 smoother skin from bumps and baddies that
 can form.
- PROTECT
 Ready to meet your new favorite body lotion?
 Hempz brand body moisturizers are quickabsorbing, deeply hydrating and smell
 heavenly.

We're looking forward to making this your best wax yet!

XXXI-Mikki